

Enterprise Social Networks: Head-to-Head

MangoApps, Yammer, Chatter, Jive, and Box

If you're looking to combine your independent communication and business tools so they work together smoothly and interoperate the way you'd expect them to, then this article will help you choose between leading social business software providers. We're comparing MangoApps to Yammer, Chatter, Jive and Box and exposing MangoApps exclusive features that will raise productivity. We're also comparing all the features that make a holistic social business software package immediately impact the way you work, communicate, assign tasks, manage documents, finish projects, plan events, and capture ideas in your organization.

MangoApps Exclusive Features

Compared Features	MangoApps	Yammer	Chatter	Jive	Box
Enterprise Microblogging	●	○	○	○	○
Feeds can Require a Read Receipt / Feed Acknowledgement	●	○	○	○	○
Huddle, Instant Messaging, and Group Chat	●	○	○	○	○
Huddle Real-time Video Conferencing & Presentation Sharing with whiteboarding.	●	○	○	○	○
Instant message a colleague from the web, on the desktop, or on mobile	●	○	○	○	○
Multiuser Group & Project Chat that can be reviewed by others later.	●	○	○	○	○
Real-time presence to see when colleagues are online and available	●	○	○	○	○
Web Social IM Bar to communicate with colleagues, projects, and groups.	●	○	○	○	○
User Management	●	○	○	○	○
Organization hierarchy for MangoApps feature configuration & Seat management	●	○	○	○	○
TinyTake by MangoApps Client for Windows	●	○	○	○	○
Screen and Video Capture with public cloud links.	●	○	○	○	○
Picture annotation to get your point across.	●	○	○	○	○
Document Management	●	○	○	○	○
Inline doc viewer for 45+ file types without additional download	●	○	○	○	○
Simultaneous document co-authoring with multiple users	●	○	○	○	○
Task Management	●	○	○	○	○
Bulk create tasks and milestones from an import file to save time	●	○	○	○	○
Tasks can be categorized and reprioritized to manage their completion	●	○	○	○	○
Tasks can be viewed as a Gantt Chart ordered by configurable parameters	●	○	○	○	○
Ability to Drag & Drop tasks for prioritization or move between categories	●	○	○	○	○

Compared Features	MangoApps	Yammer	Chatter	Jive	Box
Projects and Groups	●	○	○	○	○
Category tree relating Teams & Departments	●	○	○	○	○
Real-time multi-participant chat for groups and projects	●	○	○	○	○
Project and Group Chat that can be reviewed after the session completes	●	○	○	○	○
Flexible Intranet with Department Membership	●	○	○	○	○
Department pages to model your enterprise	●	○	○	○	○
WYSIWYG-driven Intranet Pages and Blogs	●	○	○	○	○
Widgets for Announcements, Start Pages, and Splash Screens.	●	○	○	○	○
Event Planning	●	○	○	○	○
Categorize events by preset event types	●	○	○	○	○
Promote events with pictures, links, and feeds available to invited guests	●	○	○	○	○
Invitees can RSVP and automatically be tracked within the event	●	○	○	○	○
Manage or Print the guest list with their indicated RSVP	●	○	○	○	○
Event privacy settings for Public, Private and Secret events.	●	○	○	○	○
Customizable event settings determined by the event creator	●	○	○	○	○
Upcoming and Past Event Calendars	●	○	○	○	○
Project Management	●	○	○	○	○
Gantt Chart representation of project	●	○	○	○	○
Project Task Pool for members to assume responsibility for unassigned tasks	●	○	○	○	○
Project Member-only events can be scheduled and linked to the project	●	○	○	○	○
Project Reports for custom date ranges can be generated	●	○	○	○	○
Create Reusable Project Templates to save time creating similar projects	●	○	○	○	○
Social Applications	●	○	○	○	○
Employee Recognition: Publicly praise others for their good work	●	○	○	○	○
Birthday Gifts: Wish colleagues well on their special day with a "gift".	●	○	○	○	○
Office Poke: Add a little levity to the workplace with some good, clean fun.	●	○	○	○	○
Mobile Client Platforms	●	○	○	○	○
IM Chat with Presence in Mobile Clients	●	○	○	○	○
Windows Phone 7 Native Client	●	○	○	○	○
Profiles for Colleagues	●	○	○	○	○
Quickly Import your LinkedIn Profile Information	●	○	○	○	○
Deployment Options	●	○	○	○	○
Dedicated Hosted	●	○	○	○	○
Source Code Licensing	●	○	○	○	○

MangoApps Features Comparison Table

Compared Features	MangoApps	Yammer	Chatter	Jive	Box
Enterprise Microblogging & Direct Messages	●	◐	◐	◐	◐
Frequent, Informative Status Updates from Colleagues	●	●	●	●	○
Open, Linear public or private conversations with colleagues	●	●	◐ No Private	●	◐ Only About Files
Feeds segmented by Groups, Projects, Documents, Events, and Colleagues	●	●	●	●	●
Direct Message intended to replace email for internal communication	●	◐ 1-to-1 Private	○	●	○
Create and participate in custom, short answer polls.	●	●	○	●	○
Mentions in feeds notify colleagues on their dashboard.	●	●	●	●	○
Centralized, Feature Rich, Action-Oriented Dashboard	●	●	●	●	●
Quick Compose to Create Feeds of All Types on the Dashboard	●	◐ No Group Compose	◐ No Group Compose	●	◐ Only About Files
Attach and Share Documents within Feeds	●	●	●	●	●
Like, Pin, and Link to feeds	●	◐ No Link To	◐ No Pin or Link To	◐ No Link To	◐ No Pin
Share Feeds with others over Email, Facebook and Twitter	●	○	○	◐ Connector	●
Colleagues' Personal Wall Feeds for Anytime Communication	●	●	●	○	○
Blogs, Posts, and Wikis	●	○	○	◐	○
Blog for more in-depth discussions than with status updates	●	○	○	●	○
Wikis, Blogs, and Posts are composed with an easy WYSIWYG editor	●	○	○	○	○
Blogs and Posts are intended for single pages while Wikis have sub pages	●	○	○	◐ Blog Only	○
Profiles for Colleagues	●	◐	◐	●	◐
Maintain your current professional experience, education and expertise	●	●	◐ Single Text Field	●	○
A centralized, ordered location for your aggregated network content.	●	◐ No Docs	●	●	●
Project Management	●	○	○	◐	○
Milestone creation to add phases to projects and task scoping	●	○	○	●	○
Public, Private and Secret Privacy Settings	●	○	○	◐ No Secret	○
Keep the visibility of documents within the project based on privacy settings	●	○	○	●	○
Project archival for historical audit trails	●	○	○	●	○
External email correspondence arrives directly in the project activity stream	●	○	○	●	○

Compared Features	MangoApps	Yammer	Chatter	Jive	Box
Task Management	●	○	○	◐	○
One time, repeating, and recurring tasks can be created	●	○	○	◐ Recurring	○
Tasks can be reassigned to other colleagues	●	○	○	●	○
Tasks can be searched by name, assignee, assigner, or responsible colleague.	●	○	○	●	○
Start and End Dates can be defined for all tasks	●	○	○	●	○
Flexible views with custom filters to generate PDF reports	●	○	○	◐ PDF?	○
Convert any feed into a task assigned to yourself or a colleague	●	○	○	○	○
Attach any size file of any file type to a task.	●	○	○	◐ Size?	○
Document Management	●	○	○	◐	◐
"No Download" Inline Document Viewer supporting hundreds of file types	●	○	○	◐	◐ Limited File Types
Browse & Search Documents with Custom Result Filters	●	○	○	○	●
Document Collaboration Control through Privacy Settings	●	○	○	○	●
Share Links to Internal Documents with Colleagues	●	○	○	○	●
Document Version Control with "overwrite" or "new version" settings.	●	○	○	○	●
Document Activity Log tracking edits with date and time	●	○	○	○	●
Mobile Client Document Management and Viewing	●	○	○	○	●
Document Sharing w/ Everyone, Chosen Colleagues, or Not Shared Settings	●	○	○	○	●
Projects and Groups	●	◐	◐	◐	◐
Ability to invite external guests to collaborate on specific projects and groups.	●	◐ No Projects	○	●	●
Create Public, Private and Secret Groups and Projects	●	◐ No Secret	◐ No Secret	◐ No Secret	◐ No Secret
Event Planning	●	◐	○	○	○
Event invitees can be internal or external to your domain	●	●	○	○	○
Getting Started, Training, Videos, Documentation & Support	●	◐	◐	◐	◐
Simple quick answer videos and streaming on-demand training available.	●	○	●	●	●
Extensive FAQ's taken from customer feedback and questions.	●	◐ Limited Answers	●	●	●
Whitepapers describing key features and benefits in detail available online.	●	○	○	●	●
Live, Staff-led Webinars to Individuals or Entire Organizations	●	○	○	●	○
Idea & Innovation Management	●	○	○	●	○
Appoint Decision Makers to manage the idea lifecycle	●	○	○	●	○
Quickly author and socialize ideas to receive feedback and make refinements	●	○	○	●	○
Idea contributors and followers are alerted with idea status categories	●	○	○	●	○

Compared Features	MangoApps	Yammer	Chatter	Jive	Box
Full Administration Capabilities	●	◐	◐	◐	◐
Audit Log showing deletions in the domain from a single feed to full teams.	●	○	○	○	○
Trash Can for restoring deleted files for up to 90 days after deletion	●	○	○	○	○
Specify your Language Choices (localization)	●	●	●	●	○
Network Content Export capabilities for increased backup and security	●	●	○	●	●
Initiate Subscription Plan Changes Online	●	○	●	○	●
Custom domain branding for Logo / Colors / Workflow / Culture	◐ Not All Plans	◐ Not All Plans	○	●	◐ Not All Plans
Enhanced Security Features	●	◐	◐	◐	◐
LDAP / Active Directory Authentication	●	●	●	●	○
Customizable Password Strength enforcement	●	●	○	●	●
Admin-configured IP Range settings	●	●	○	●	◐ IP Range
Full Administration Capabilities for User & Content Management	●	◐ Must Call Sales	●	●	◐ Not All Plans
Client Access Settings to restrict / enable specific client types	●	○	○	●	○
Multiple Client Platforms	●	◐	◐	◐	◐
Windows native client with MS Outlook & MS Office integration	●	○	○	○	○
PC, Mac and Linux Desktop Client	●	●	●	●	○
iOS client supporting iPhone, iPad and iPod platforms	●	●	●	●	●
Android Native Client	●	●	●	●	●
BlackBerry Native Client	●	●	●	●	●
IM Chat with Presence in Mobile Clients	●	○	○	○	○
Windows Phone Native Client	●	○	○	○	○
Open API Capabilities	●	●	◐	◐	◐
Free API's to extend capability or develop complete clients	●	●	◐ Client Authoring	◐ Client Authoring	◐ Client Authoring
Deployment Options	●	◐	◐	◐	◐
Shared Hosted	●	●	●	●	●
Dedicated Hosted	●	○	○	○	○
On-Premise	●	○	○	●	○

Symbol Legend
● FULLY SUPPORTED
◐ PARTIALLY SUPPORTED
○ NOT SUPPORTED